

Usability Testing Script Testing Round 03

Completed through outside group evaluation with the revised Invision prototype on an iPhone6. The participant was a 56-year-old woman with strong reading glasses, which may have heightened the probability of user difficulties.

- Question 01 completed easily; the login is very natural.
- In question 02 the participant quickly found the Routine section but became confused on how to manage their notifications. Switched between the Routine and Agenda sub-categories multiple times but never left the Schedule section; found the inactive notification after further prompts.
- In question 03 the participant started on the Routine sub-category page and attempted to create a new routine reminder. After being unable to locate the required information, they performed the same actions within the Agenda sub-category and found the correct information.
- Question 04 was completed without hesitation after the user's experiences from the previous question.
- Questions 05 – 07 completed quickly with no problems.
- When prompted with question 08, the user navigated to the Emotions section of the app rather than the Mood Journal. This may be due to limited labeling on the app's main navigation-bar, where the mood journal is labeled "journal" and the Emotions, labeled as such, creates a false sense of direction.
- For question 09, the user returned to the home screen to look for a help menu before looking for any icons relating to the fixed header but found the menu quickly thereafter.
- Could not find the reset option on the Profile feature due to experience with other apps. The participant stated that they expected to reset the app through the help menu or would just delete the app entirely from their phone and reinstall it to clear previous data.

***Schedule section fixed major problems for organizing Agenda and Routine content. Other small but manageable issues arose due to the user's age/ inexperience with technology and expectations from previous experience with other apps where applicable.